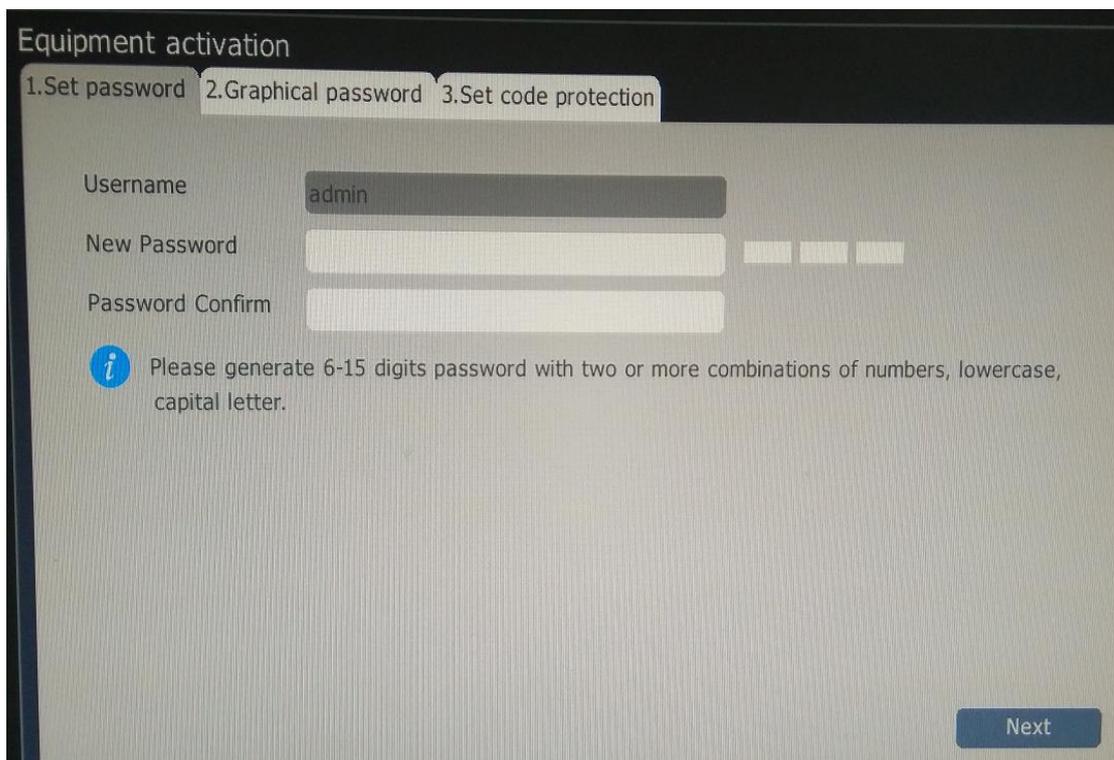

NVR (Version DVRS_V9.10.1 and newer versions):

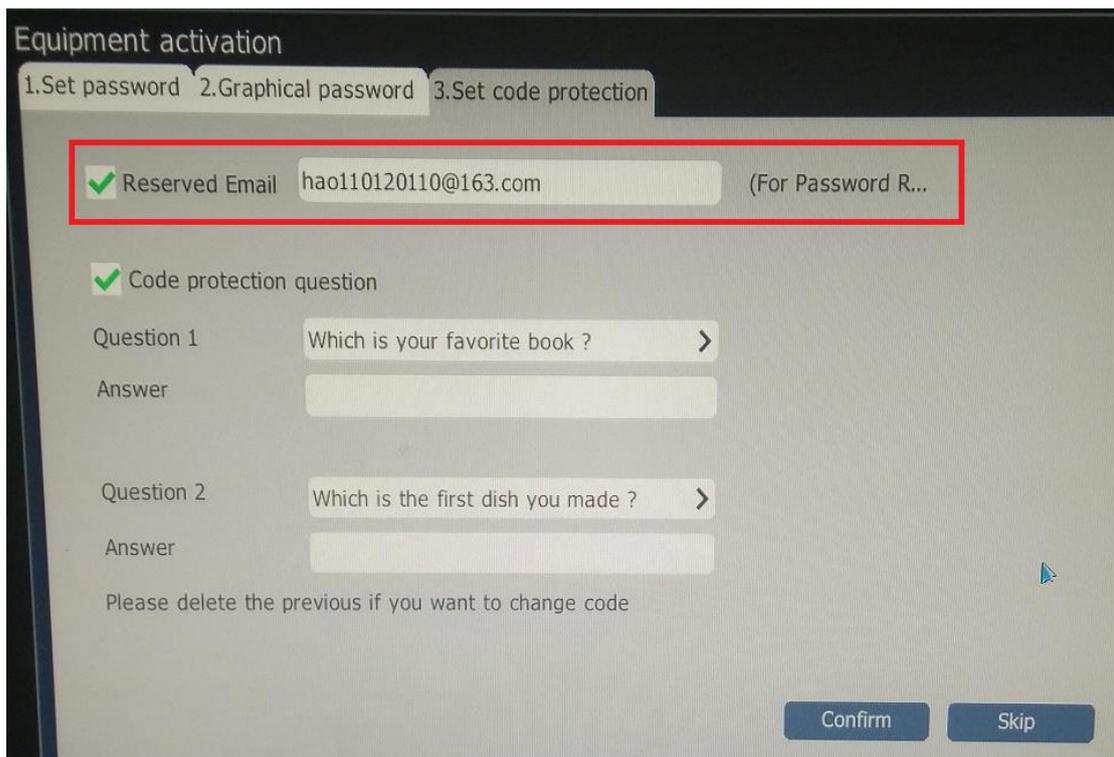
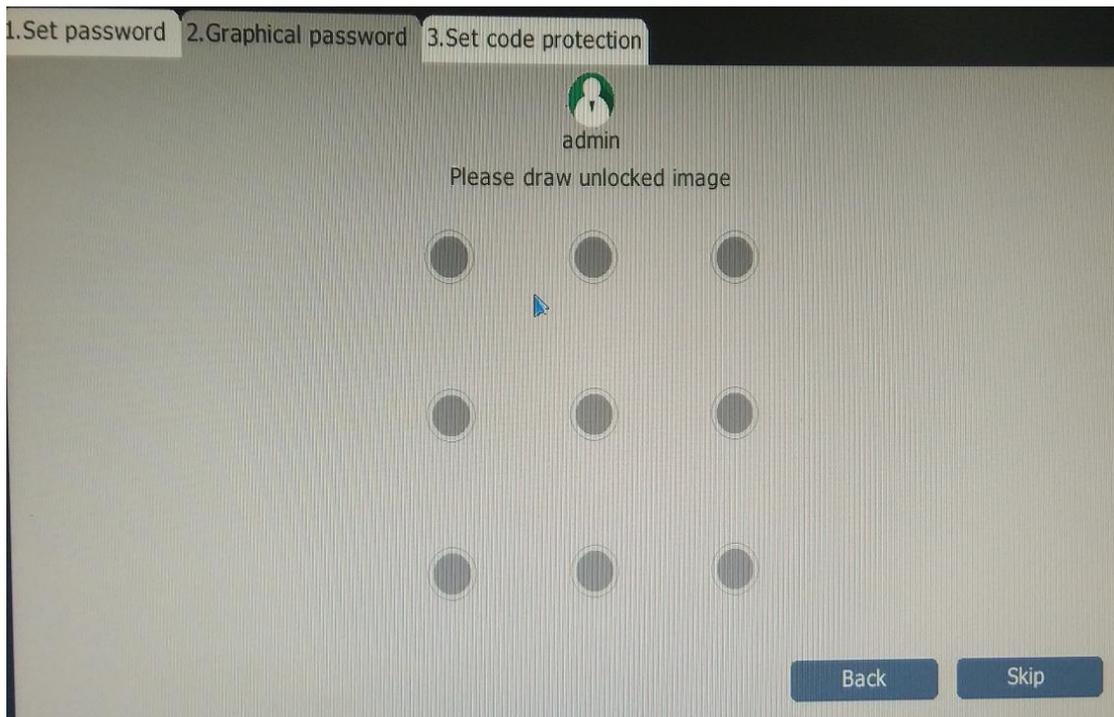
How to set the email for get back password by

Way1:

1、 If you power on your NVR based on the startup guide for the first time, you must set the email;

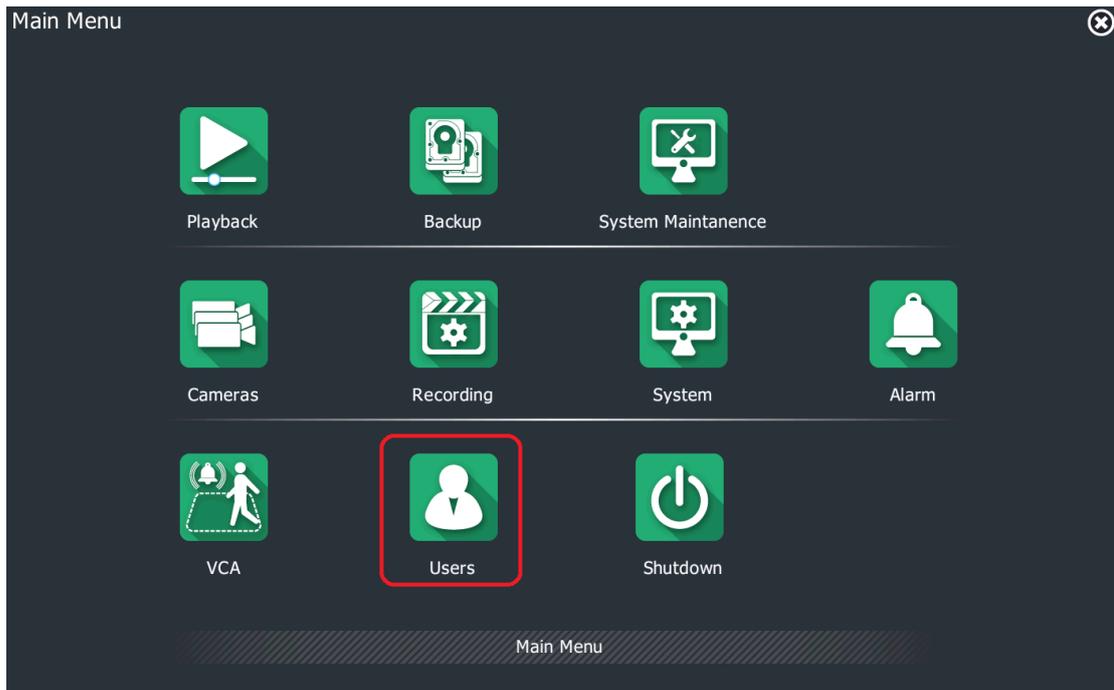


The screenshot shows the 'Equipment activation' screen with three steps: '1. Set password', '2. Graphical password', and '3. Set code protection'. The '1. Set password' step is active. It features three input fields: 'Username' with the value 'admin', 'New Password' (masked with dots), and 'Password Confirm' (masked with dots). Below the fields is an information icon and a note: 'Please generate 6-15 digits password with two or more combinations of numbers, lowercase, capital letter.' A 'Next' button is located at the bottom right.

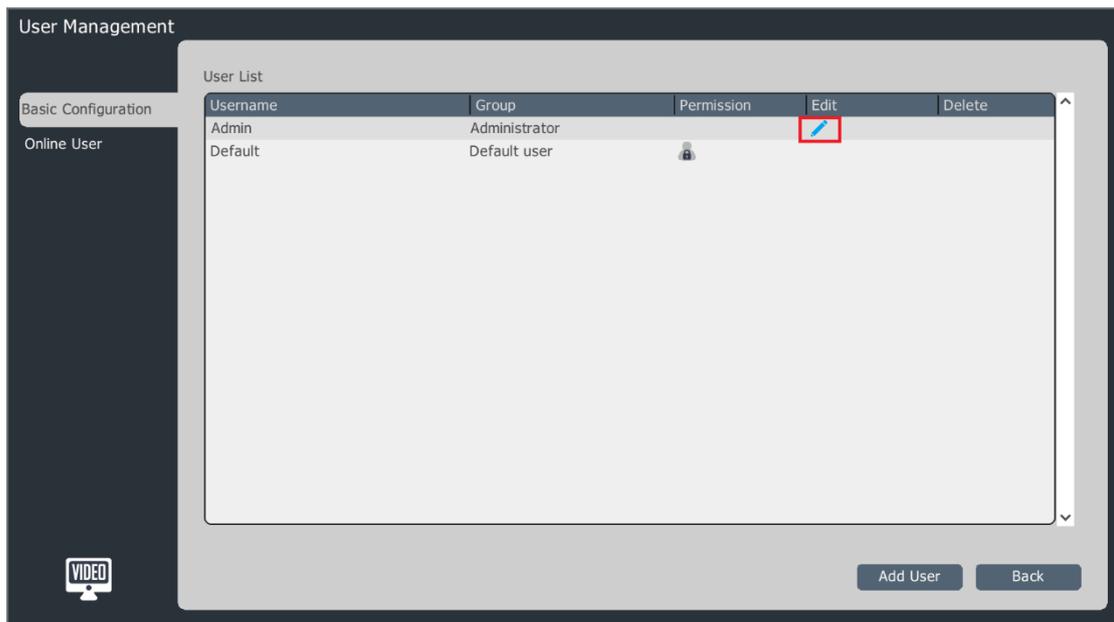


Way2: If you did not set the email based on the start guide, you can set email as following steps

- 1、click Users



2、click on the Edit icon



3、Input your email (in the Reserved Email field for password reset)

Edit User

Username

Move to Group

Previous code

Change code

New Password

 Please generate 6-15 digits password with two or more combinations of numbers, lowerca...

Password Confirm

Reserved Email (For Password Reset)

Code protection question

Start unlocking ima...

When you forget your password, do as following

- 1、click “Forget code”

Login

Current User

Username

Password

Save Password

- 2、you will see the below page in which you will use the Serial Number:

code protection verification

Reserved Email Code protection ques...

Serial Number: Srf6rzJlhFJ0UaEL

Note(Only for admin user):

1. Please login <http://p2pdl.myviewcloud.com:7000/wsp2p/rest/resetPassword> website, edit content an...
2. Operation done, security code will be sent to your mail.

Please input sec...

3、login the website to get the security code, after this, you will get the security number in your email;

<http://coolp2p.myviewcloud.com:7000/wsp2p/rest/resetPassword>

Reset Device Password

This page is used to reset the device password. Supported models: all NVR models (version 9.10.1 and above) and all IPC models (version 12 and above)

* required fields

Customer's Full Name*	TIANDY
Email Address*	hao110120110@163.com
Company Name:	Please Input
Company Address:	Please Input
Phone Number*	15222035845
Place of Purchase*	China
Region*	CN

Message:
Please Input

Device Serial Number*	Srf6rzJlhFJLU5aL
-----------------------	------------------

If you would like to reset device password from local GUI, you will need to provide us the complete serial number (follow instruction above).
Example: pzqJ1uaLZeaE4HBJ



Enter the code above here:

you get this number last step

4、 Input the security number here, then click Next

code protection verification

Reserved Email Code protection ques...

Serial Number: Srf6rzJlhFJnUaLL

Note(Only for admin user):

1. Please login <http://p2pdl.myviewcloud.com:7000/wsp2p/rest/resetPassword> website, edit content an...
2. Operation done, security code will be sent to your mail.

Please input sec...

5、 Reset the password

Reset Password

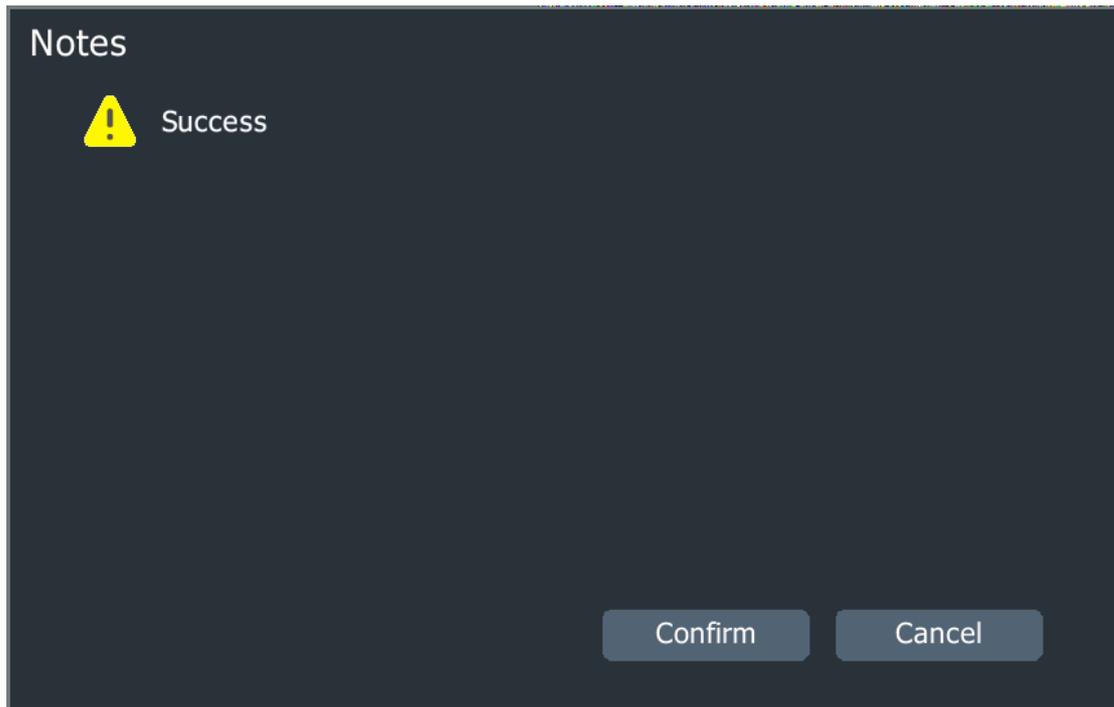
Reset Password(admin user)

New Password Poor

 Please generate 6-15 digits password with two or more combinations of number.

Password Confirm

6、 Click on Confirm

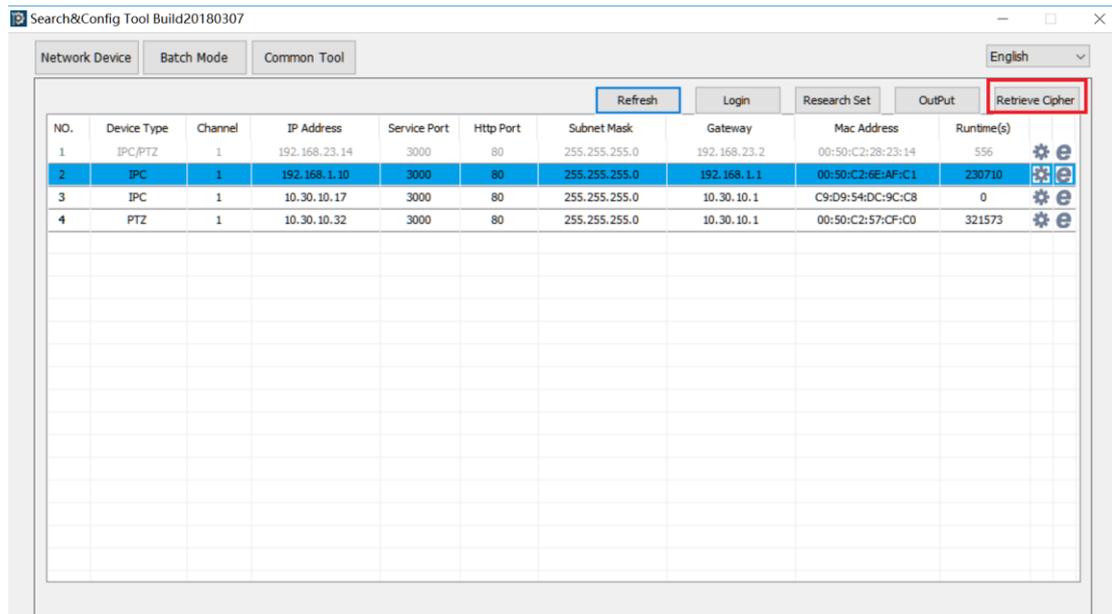


When you forget your password, do as following:

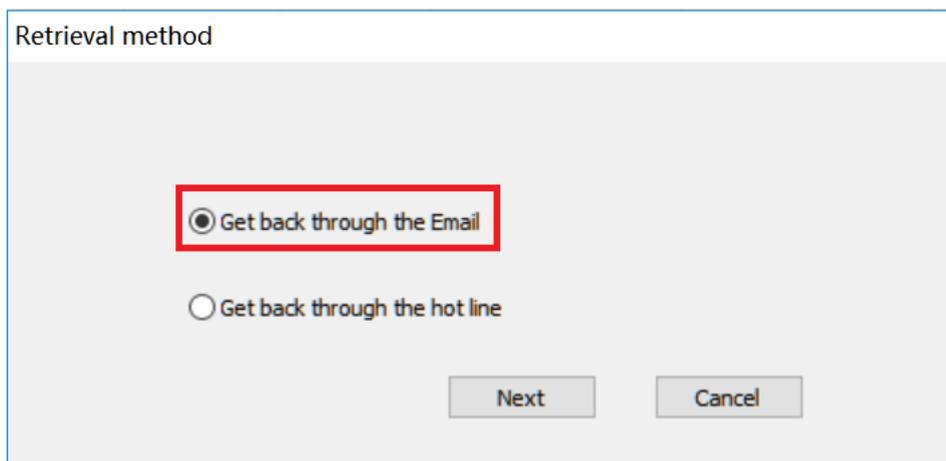
- 1、 Open the SeachConfigTool



- 2、 choose the camera and click Retrieve Cipher



3、 Choose Get back through the Email, then click Next.



4、 You will see this page, click “Get Safety code”, in the next step you will use the Cipher string as shown below:

Input safety code

Click to get the button that is named security code, fill in the string

Get the security code and reset the password by binding the mailbox

Cipher string

Email

Please enter the safety

5、login the website, to get the security code, then, you will get the security number in your email;

<http://coolp2p.myviewcloud.com:7000/wsp2p/rest/resetPassword>

Reset Device Password

This page is used to reset the device password. Supported models: all NVR models (version 9.10.1 and above) and all IPC models (version 12 and above)

* required fields

Customer's Full Name*:

Email Address*:

Company Name:

Company Address:

Phone Number*:

Place of Purchase*:

Region*:

Message:
Please Input

Device Serial Number*:

If you would like to reset device password from local GUI, you will need to provide us the complete serial number (follow instruction above).
Example: pzqJ1uaLZeaE4HBj

Enter the code above here:

you get this number last step

6、 Input the security number here, and click reset password

Input safety code

Click to get the button that is named security code, fill in the string

Get the security code and reset the password by binding the mailbox

Cipher string

Email

Please enter the safety

7、Reset the password

Reset password

Username

8、Click on the confirm

Reset password

