# NVR (Version DVRS\_V9.10.1 and newer versions):

#### How to set the email for get back password by

#### Way1:

1. If you power on your NVR based on the startup guide for the first time, you must set the email;

Equipment activation	h
1.Set password 2.Graph	ical password 3.Set code protection
Username	admin
New Password	
Password Confirm	
i Please gener capital letter	ate 6-15 digits password with two or more combinations of numbers, lowercase,
	Next

1.Set password 2.0	Graphical password	3.Set cod	le protection			
		Please	admin draw unlocked	image		
					Back	Skip

Reserved Emilier	ail hao110120110@163.com		(For Password R	
Code protect	ion question			
Question 1	Which is your favorite book ?	>		
Answer				
Question 2	Which is the first dish you made ?	>		

# Way2: If you did not set the email based on the start guide, you can set

## email as following steps

1、 click Users

Main Menu					۲
			<b>X</b>		
	Playback	Backup	System Maintanence		
		***	<b>X</b>	<u> </u>	
	Cameras	Recording	System	Alarm	
			C		
	VCA	Users	Shutdown		
		Main M	lenu		

2, click on the Edit icon

User Management						
	User List					
Basic Configuration	Username	Group	Permission	Edit	Delete	^
Online Lines	Admin	Administrator				
	Default	Default user	ě.			
VIDEO				Add U	lser Back	

3. Input your email (in the Reserved Email field for password reset)

Ec	dit User		
	Username	Admin	
	Move to Group	Administrator	
	Previous code		
Í	Change code		
	New Password		
	<i>i</i> Please generate 6-1	5 digits password with two or more combina	tions of numbers, lowerca
	Password Confirm		
	Reserved Email	hao110120110@163.com	(For Password Reset)
	Code protection question	Set code pr	
	✓ Start unlocking ima	Image setting	
			Cancel

### When you forget your password, do as following

1、 click "Forget code"

Login		
Current User	Default	
Username	admin	
Password	****	
✓ Save Password		
Forget code	Confirm	Cancel

2, you will see the below page in which you will use the Serial Number:

со	de protection verification	
	✓ Reserved Email	Code protection ques
	Serial Number: Srf6rzJlhFJ0UaEL	
	Note(Only for admin user):	
	1. Please login http://p2pdl.myvie	ewcloud.com:7000/wsp2p/rest/resetPassword website, edit content an
	2. Operation done, security code	e will be sent to your mail.
	Please input sec	
		Next Cancel

3、 login the website to get the security code, after this, you will get the security number in your email;

http://coolp2p.myviewcloud.com:7000/wsp2p/rest/resetPassword

Reset De	evice Pass	word		
	This page is above)	used to reset the device password	J. Supported models: all NVR models (version 9.10.1 and above) and all IPC models (ve	rsion 12 and
		* required fields		
		Customer's Full Name*:	TIANDY	
		Email Address*:	hao110120110@163.com	
		Company Name:	Please Input	
		Company Address:	Please Input	
		Phone Number*:	15222035845	
		Place of Purchase*:	China	
		Region*:	CN ~	
		Message:		
		Please Input	^	
			~	ver net this number
		Device Serial Number*:	Srf6rzJlhFJLU5aL	last step
			If you would like to reset device password from local GUI, you will need to provide us the complete serial number (follow instruction above). Example: pzqJ1uaLZeaE4HBJ	
			J G J P W W	
		Enter the code above here:	JCJPWV  X Refresh	

4、 Input the security number here, then click Next

code protection verification	
✓ Reserved Email Code protection ques	
Note(Only for admin user):	
1. Please login http://p2pdl.myviewcloud.com:7000/wsp2p/rest/resetPassword website, edit content an	
2. Operation done, security code will be sent to your mail.	
Please input sec 2b866bla	
Next Cancel	

5、Reset the password

Reset Password				
Reset Password(adr	min user)			
New Password	****			Poor
🁔 Please genera	ate 6-15 digits pas	ssword with two o	or more combina	ations of number.
Password Confirm				
			Confirm	Cancel

6、Click on Confirm

Notes			
<u>.</u>	Success		
		Confirm	Cancel

## When you forget your password, do as following:

1、 Open the SeachConfigTool



2, choose the camera and click Retrieve Cipher

letwork	Device Bat	ch Mode	Common Tool						Engli	sh
						Refresh	Login	Research Set O	utPut Ret	rieve Cipher
NO.	Device Type	Channel	IP Address	Service Port	Http Port	Subnet Mask	Gateway	Mac Address	Runtime(s)	
1	IPC/PTZ	1	192.168.23.14	3000	80	255.255.255.0	192.168.23.2	00:50:C2:28:23:14	556	* e
2	IPC	1	192.168.1.10	3000	80	255.255.255.0	192, 168, 1, 1	00:50:C2:6E:AF:C1	230710	*e
3	IPC	1	10.30.10.17	3000	80	255.255.255.0	10.30.10.1	C9:D9:54:DC:9C:C8	0	* e
4	PTZ	1	10.30.10.32	3000	80	255.255.255.0	10.30.10.1	00:50:C2:57:CF:C0	321573	* e

3、 Choose Get back through the Email, then click Next.

Retrieval method		
• Get back thro	ough the Email	
O Get back thro	ough the hot line	
	Next	Cancel

4. You will see this page, click "Get Safety code", in the next step you will use the Cipher string as shown below:

Click to get the button t	hat is named security code, fill in the string	1
Get the security code ar	nd reset the password by binding the	
mailbox		-
Cipher string	Srf6rzJlWCJ0mjkL	
Cipher string Email	Srf6rzJlWCJ0mjkL hao110120110@163.com	
Cipher string Email Please enter the safety	Srf6rzJlWCJ0mjkL hao110120110@163.com	Get Safety code

5、 login the website, to get the security code, then, you will get the security number in your email;

http://coolp2p.myviewcloud.com:7000/wsp2p/rest/resetPassword

Reset D	evice Pas	ssword		
	This page i above)	s used to reset the device password	I. Supported models: all NVR models (version 9.10.1 and above) and all IPC models (ver	rsion 12 and
		* required fields		
		Customer's Full Name*:	TIANDY	
		Email Address*:	hao110120110@163.com	
		Company Name:	Please Input	
		Company Address:	Please Input	
		Phone Number*:	15222035845	
		Place of Purchase*:	China	
		Region*:	CN 👻	
		Message:		
		Please Input	^	
			~	
		Device Serial Number*:	Srf6rzJlhFJLU5aL	you get this number
			If you would like to reset device password from local GUI, you will need to provide us the complete serial number (follow instruction above). Example: pzqJ1uaLZeaE4HBJ	last step
			J-C-J-P-V-V	
		Enter the code above here:	JCJPWV Kefresh	

6. Input the security number here, and click reset password

put safety code		
Click to get the button th	nat is named security code, fill in the st	ring
Get the security code an	d reset the password by binding the	
mailbox		
mailbox Cipher string	Srf6rzJlWCJ0mjkL	
mailbox Cipher string Email	Srf6rzJlWCJ0mjkL hao110120110@163.com	

7、Reset the password

Reset password

Username	admin	
New password Confirm he	•••••	
	Confirm	

8、Click on the confirm

Reset password	ł
Usernan Note ×	
New passwor Reset the password success	
Confirm ti 确定	